

I am a late-deafened person who strongly supports the petition by Ultratec to permit reimbursement from the TRS Fund for CapTel services. I have used a CapTel for several months and find it a giant leap closer to "functional equivalence", for both me and for the hearing people I call. For ease of use it is far beyond traditional TTY relay services through a CA. I like being able to hear the voice of the person I am calling but having the safety net of being able to read captions for words I do not understand. Being able to dial the number of the person I want to reach directly and having the CapTel take care of the rest makes me feel much more like I own the call. Thanks for this opportunity to give comments!

Cheryl Heppner